

Section 5.3.4a Additional Validity Testing Results for Adult CG-CAHPS

Table 5.3.4a1 Model Fit Indices for Adult CG-CAHPS Survey

Model Fit Indices	Statistic	Criterion
χ^2/df	127.28	<5.00
Standardized RMR (SRMR)	0.040	< 0.08
RMSEA (Lower and Upper Confidence Limit)	0.055 (0.054 – 0.056)	< 0.06
Bentler Comparative Fit Index	0.98	≥ 0.95

Table 5.3.4a2 Standardized Factor Loadings for Adult CG-CAHPS Survey Composite Measures

Items	Access	Provider Communication	Office Staff	Care Coordination
In the last 6 months, when you contacted this provider's office to get an appointment for care you needed right away, how often did you get an appointment as soon as you needed?	0.82	0	0	0
In the last 6 months, when you made an appointment for a check-up or routine care with this provider, how often did you get an appointment as soon as you needed?	0.82	0	0	0
In the last 6 months, when you contacted this provider's office during regular office hours, how often did you get an answer to your medical question that same day?	0.61	0	0	0
In the last 6 months, how often did this provider explain things in a way that was easy to understand?	0	0.90	0	0
In the last 6 months, how often did this provider listen carefully to you?	0	0.96	0	0
In the last 6 months, how often did this provider show respect for what you had to say?	0	0.94	0	0
In the last 6 months, how often did this provider spend enough time with you?	0	0.87	0	0
In the last 6 months, how often were clerks and receptionists at this provider's office as helpful as you thought they should be?	0	0	0.89	0
In the last 6 months, how often did clerks and receptionists at this provider's office treat you with courtesy and respect?	0	0	0.80	0
In the last 6 months, how often did this provider seem to know the important information about your medical history?	0	0	0	0.79
In the last 6 months, when this provider ordered a blood test, x-ray, or other test for you, how often did someone from this provider's office follow up to give you those results?	0	0	0	0.56
In the last 6 months, how often did you and someone from this provider's office talk about all the prescription medicines you were taking?	0	0	0	0.50

Note: All estimates are statistically significant at $p < 0.05$. Values are standardized factor loading estimates.